

315

Route Guide & Hazard Awareness

*BALHAM STATION - BEDFORD HILL - STREATHAM
VALLEY ROAD - YORK HILL - WEST NORWOOD*



THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

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+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

Route 315 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

CONTENTS

LIGHT RUN ROUTE

Between Stockwell and Clapham/Tulse Hill.

3

FULL ROUTE 315 MAP

Between Balham and Valley Road.

4

FULL ROUTE 315 MAP

Between Valley Road and West Norwood.

5

RUNNING LIGHT

To and from West Norwood, Cheviot Road.

6

RUNNING LIGHT

To and from Balham Station.

7

IN SERVICE

Route guide from Balham Station to West Norwood.

8

IN SERVICE

Route guide from West Norwood and Balham Station.

9

WEST NORWOOD

Terminus point and map.

10

STREATHAM, AMBLESIDE AVENUE

Curtailment point and map.

11

STREATHAM, ST. LEONARD'S CHURCH

Turning point and map.

12

BALHAM

Terminus point and map.

13

LOCAL HAZARDS

Hazards to be aware of and other points to note.

14

LOCAL HAZARDS

Hazards to be aware of and other points to note.

15

LOCAL HAZARDS

Hazards to be aware of and other points to note.

16

AT THE GARAGE

General information and safety at the garage.

17

CODES & PROCEDURES

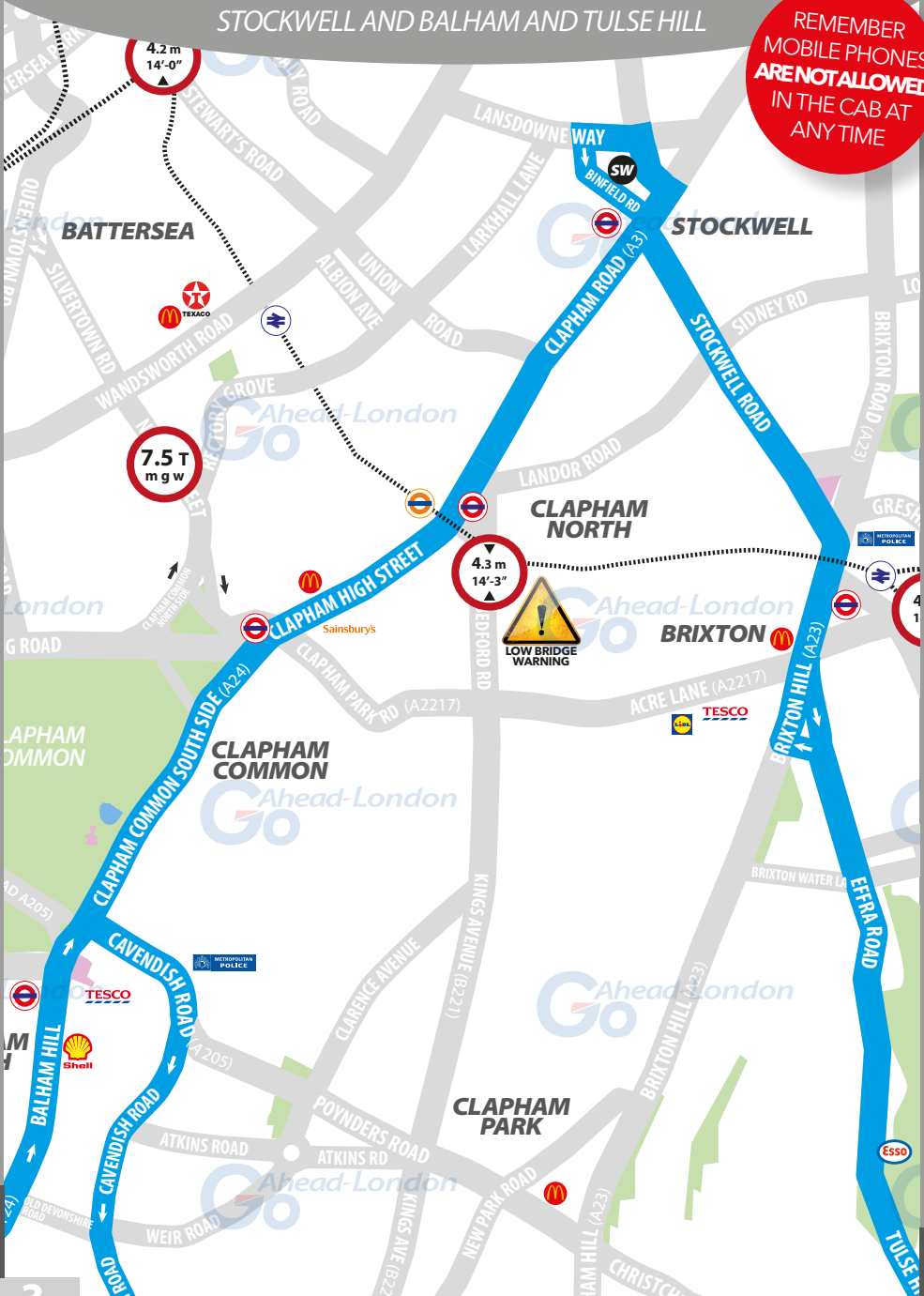
Facility codes, curtailment abrv & emergency radio procedure.

18

ROUTE 315 MAP

STOCKWELL AND BALHAM AND TULSE HILL

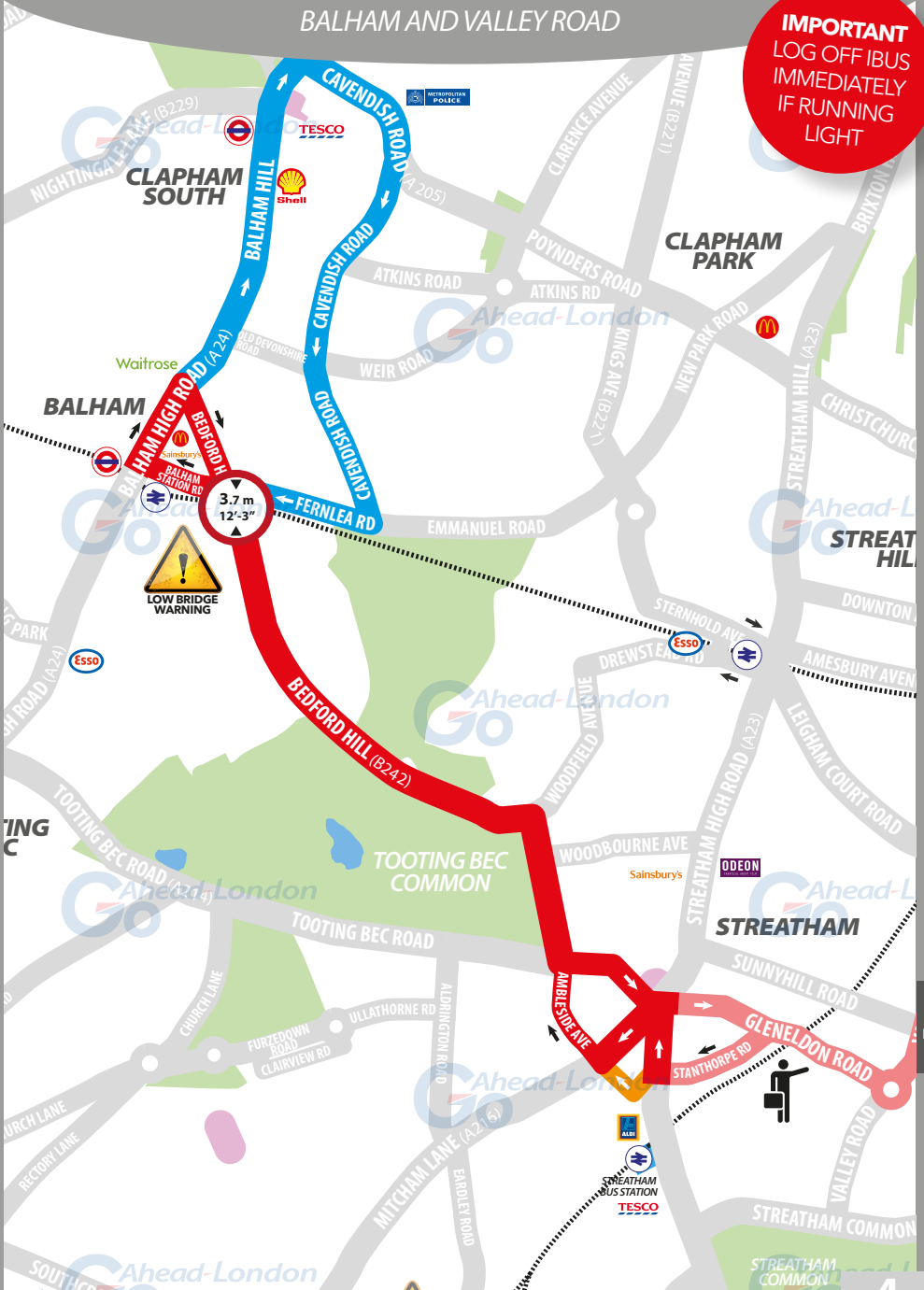
REMEMBER
MOBILE PHONES
ARE NOT ALLOWED
IN THE CAB AT
ANYTIME



ROUTE 315 MAP

BALHAM AND VALLEY ROAD

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

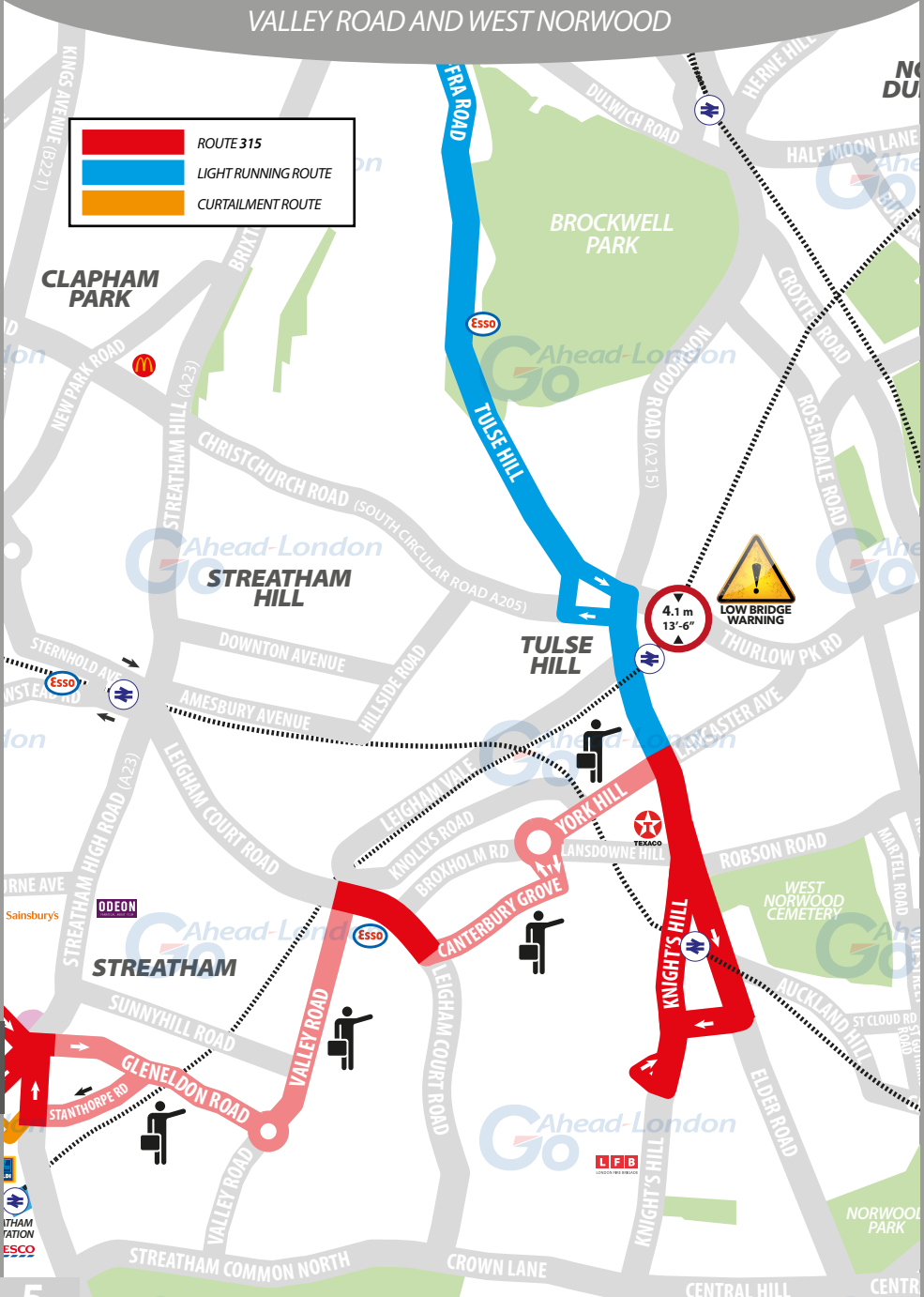


GO TO
PAGE 5

ROUTE 315 MAP

VALLEY ROAD AND WEST NORWOOD

	ROUTE 315
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE



GO TO PAGE 4

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO WEST NORWOOD CHEVIOT ROAD:

- From **Stockwell garage**, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road **A203**
- At traffic light, turn right onto Clapham Road **A3**
- At traffic light, turn left onto Stockwell Road **A203**
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, head left towards Effra Road (*The Ritzy on the left*) **A204**
- At traffic light, continue ahead onto Tulse Hill to one-way system **A204**
- On one-way system, keep on the right lane **A205**
- At traffic light, turn right onto Norwood Road (*under railway bridge*) **A215**
- At West Norwood, continue ahead onto Norwood High Street **A215**
- Keep right and turn right onto Ernest Avenue (*one-way system*) **A215**
- Turn left onto Knight's Hill **A215**
- Turn left onto Cheviot Road and right onto Cheviot Road to **stand**

FROM WEST NORWOOD CHEVIOT ROAD:

- At **stand**, continue ahead on Cheviot Road
- At junction, turn left onto Knight's Hill **A215**
- At traffic light, continue ahead onto Norwood Road (*under railway bridge*)
- Follow one-way system onto Christchurch Road **A205**
- On one-way system, keep on the right lane **A205**
- Turn right onto Hardel Rise **A205**
- Turn left onto Tulse Hill and continue onto Effra Road **A204**
- Follow one-way system onto St Matthew's Road **A204**
- Turn right onto Brixton Hill and continue onto Brixton Road **A23**
- At traffic light, turn left onto Stockwell Road **A203**
- At traffic light, continue ahead onto Binfield Road
- Turn right into **Stockwell garage**



BEDFORD HILL
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

Junction of Bedford Hill and Balham Station Road in Balham

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BALHAM STATION ROAD:

- From **Stockwell garage**, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road **A203**
- At traffic light, turn right onto Clapham Road **A203**
- Continue ahead on Clapham Road to Clapham North **A3**
- Continue ahead onto Clapham High Street to Clapham Common **A3**
- Continue ahead onto Clapham Common South Side **A24**
- At traffic light, turn left onto Cavendish Road **A205**
- Keep on right lane. At traffic light, continue ahead onto Cavendish Road
- At junction, turn right onto Fernlea Road
- At traffic light, continue ahead onto Balham Station Road to **stand**

FROM BALHAM STATION ROAD:

- At **stand**, continue ahead on Balham Station Road
- At traffic light, turn right onto Balham High Road **A24**
- Continue ahead onto Balham Hill **A24**
- At traffic light, continue ahead onto Clapham Common South Side **A24**
- At traffic light, continue ahead onto Clapham High Street **A3**
- At traffic light, continue ahead onto Clapham Road **A3**
- At traffic light, turn left onto Binfield Road
- Turn right into **Stockwell garage**



**BEDFORD HILL
CLEARANCE HEIGHT**

**DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD**

Junction of Bedford Hill and Balham Station Road in Balham

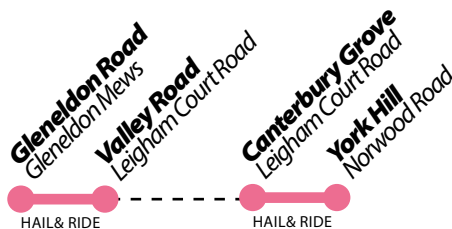
ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS**

TO WEST NORWOOD CHEVIOT ROAD:

- At **stand**, continue ahead on Balham Station Road
- At traffic light, turn right onto Balham High Road **A24**
- At traffic light, turn right onto Bedford Hill **B242**
- Continue ahead on Bedford Hill (*Warning: Low bridge. No double deck routes*)
- Follow the road right onto Garrad's Road (*Tooting Bec Common on the right*)
- At traffic light, turn left onto Tooting Bec Gardens **A214**
- At traffic light, turn left onto Streatham High Road **A23**
- Turn right onto Gleneldon Road (*buses only and one-way street*)
- Continue ahead onto Gleneldon Road (*two-way street and hail & ride section*)
- At mini-roundabout, take 1st exit onto Valley Road (*hail & ride section*)
- At traffic light, turn right onto Leigham Court Road
- Turn left onto Canterbury Grove (*hail & ride section*)
- Turn left onto Chartham Grove (*hail & ride section*)
- At one-way system, take 4th exit onto York Hill (*hail & ride section*)
- At traffic light, turn right onto Norwood Road **A215**
- At West Norwood, continue ahead onto Norwood High Street **A215**
- Keep right and turn right onto Ernest Avenue (*one-way system*) **A215**
- Turn left onto Knight's Hill **A215**
- Turn left onto Cheviot Road and right onto Cheviot Road to **stand**



Sections of this route do not have regular bus stops, but the bus can be requested to stop where it is safe to do so, whether there is a bus shelter or not. Between the roads named above, there are no fixed stops so customers can signal to the driver that they wish to get on or press the stop button to get off at any safe point along the road.

Please use extra care and caution when travelling on these road.

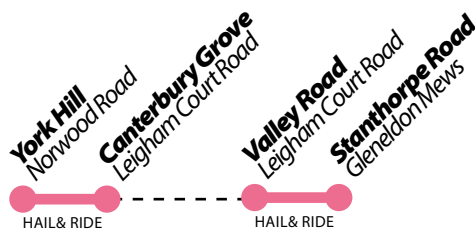
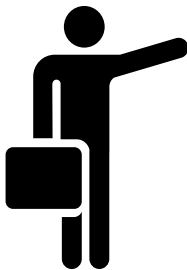
ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO BALHAM STATION ROAD:

- At **stand**, continue ahead on Cheviot Road
- At junction, turn left onto Knight's Hill **A215**
- At traffic light, continue ahead onto Norwood Road **A215**
- At traffic light, turn left onto York Hill (*hail & ride section*)
- At one-way system, take 2nd exit onto Pymont Grove (*hail & ride section*)
- At junction, turn right onto Canterbury Grove (*hail & ride section*)
- At junction, turn right onto Leigham Court Road
- At traffic light, turn left onto Valley Road (*hail & ride section*)
- At mini-roundabout, take 2nd exit onto Gleneldon Road (*hail & ride section*)
- Follow the road left onto Stanthorpe Road (*one-way system and hail & ride*)
- At traffic light, turn right onto Streatham High Road **A23**
- At traffic light, turn sharp left onto Mitcham Lane (*St. Leonard's Church*)
- At traffic light, turn right onto Ambleside Avenue (*one-way system*) **A214**
- At traffic light, continue ahead onto Garrad's Road (*Tooting Bec Common*)
- Follow the road left onto Bedford Hill **B242**
- Continue ahead on Bedford Hill (*Warning: Low bridge. No double deck routes*)
- At traffic light, turn left onto Balham Station Road to **stand**



Sections of this route do not have regular bus stops, but the bus can be requested to stop where it is safe to do so, whether there is a bus shelter or not. Between the roads named above, there are no fixed stops so customers can signal to the driver that they wish to get on or press the stop button to get off at any safe point along the road.

Please use extra care and caution when travelling on these road.

WEST NORWOOD

TERMINUS POINT

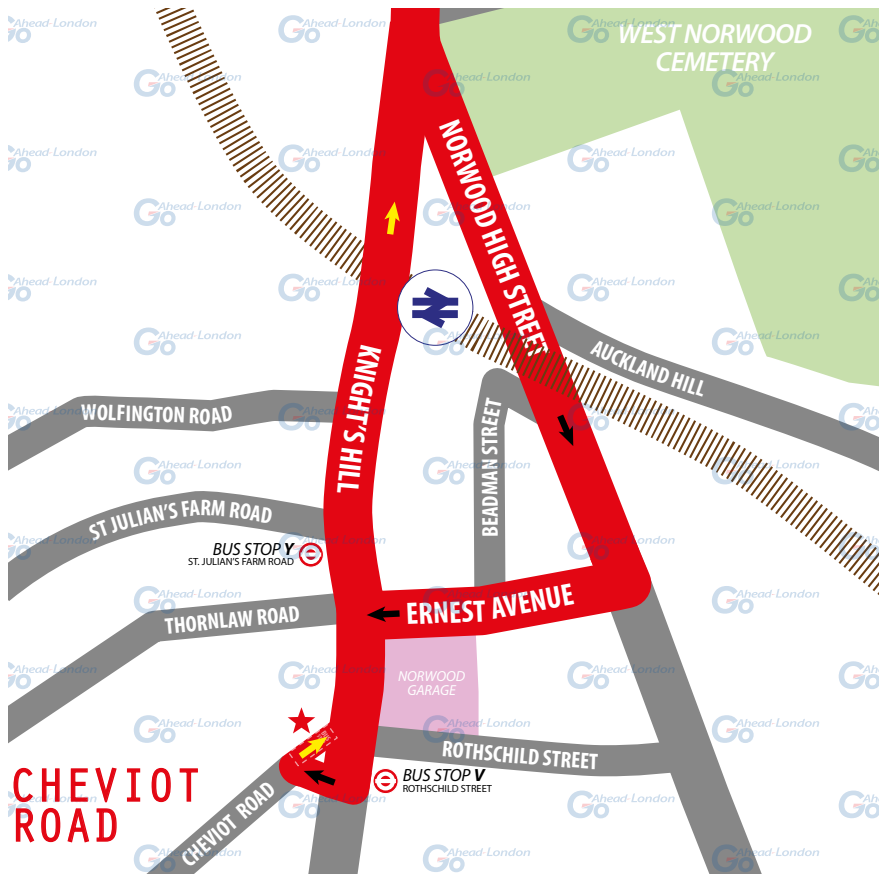
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Balham. Proceed from Knights Hill via Cheviot Road (Southern Spur) to stand. Set down on Knights Hill at **BUS STOP V.**

Towards Balham. Depart via Cheviot Road to Knights Hill. Pick up on Knights Hill at **BUS STOP Y.**

Public stand for two buses on north side of Cheviot Road.

Blind display: **WEST NORWOOD.**



STREATHAM

CURTAILMENT POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From West Norwood. Proceed from Stanthorpe Road via Gleneagle Road and Ambleside Avenue to stand.

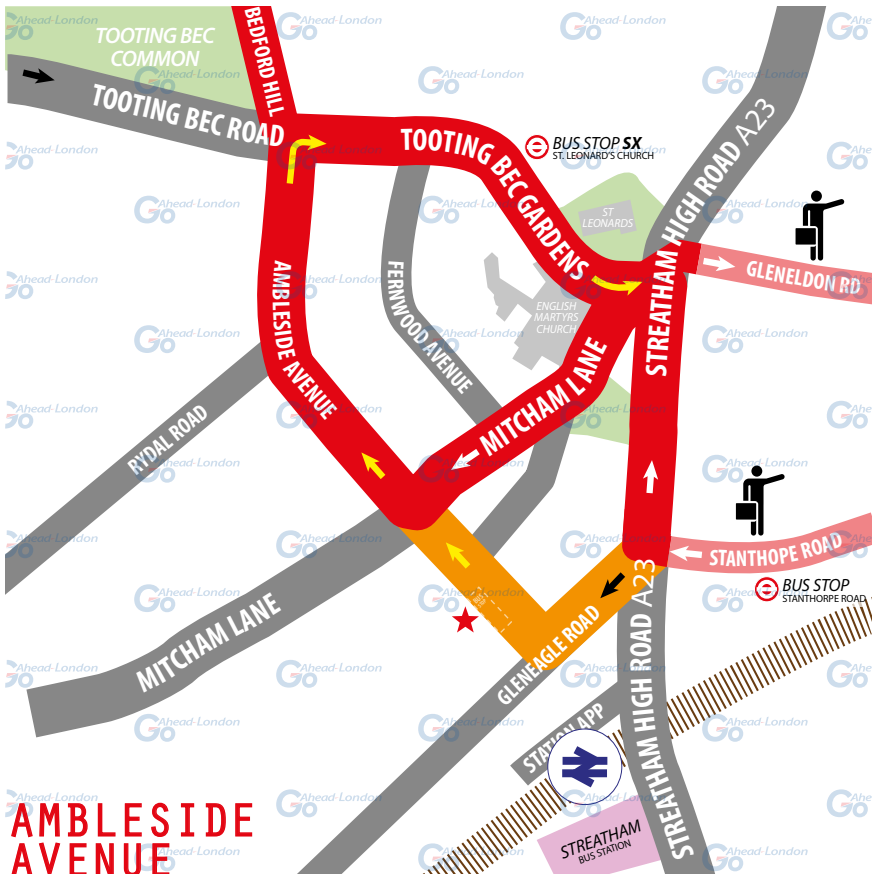
Set down on Stanthorpe Road at **HAIL & RIDE** section where safe to do so.

Towards West Norwood. Depart via Ambleside Avenue to Tooting Bec Gardens.

Pick up on Tooting Bec Gardens at **BUS STOP SX**.

Public stand for two buses on the south side of Ambleside Avenue, commencing 58 metres north west of Gleneagle Road.

Blind display: *STREATHAM, ST LEONARD'S CHURCH.*



AMBLESIDE AVENUE

STREATHAM

CURTAILMENT POINT

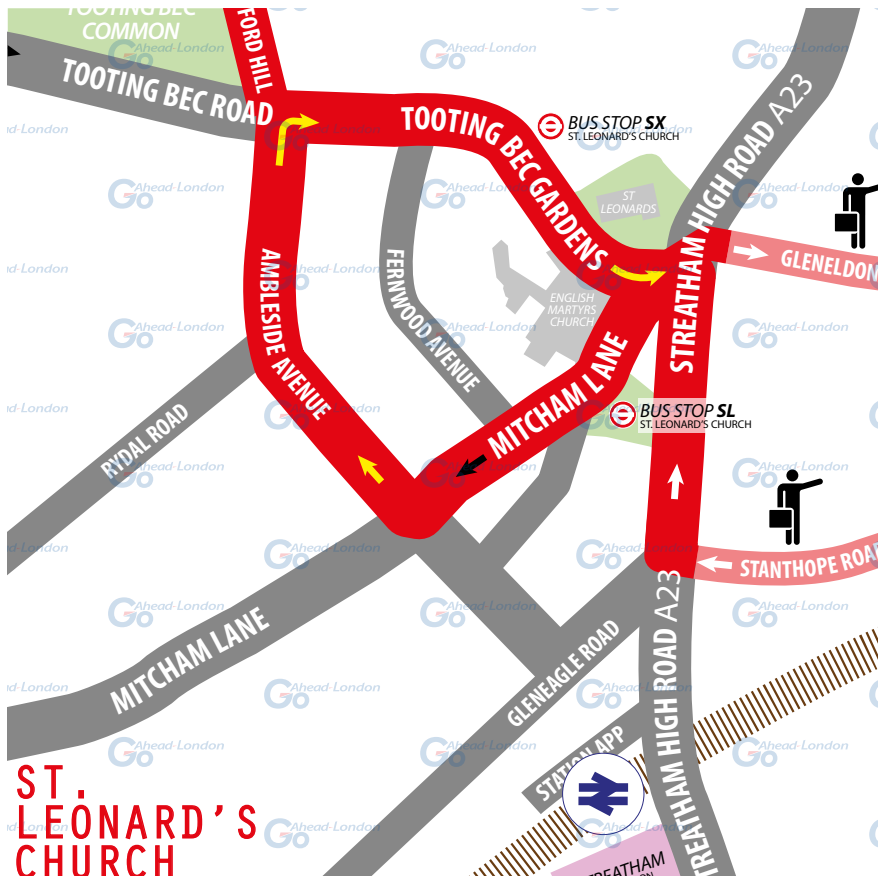
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From West Norwood. Proceed from Mitcham Lane via Ambleside Avenue. Set down on Mitcham Lane at **BUS STOP SL**.

Towards West Norwood. Depart to Tooting Bec Gardens. Pick up on Tooting Bec Gardens at **BUS STOP SX**.

Turning point only - buses must not stand.

Blind display: *STREATHAM, ST LEONARD'S CHURCH.*



**ST.
LEONARD'S
CHURCH**

BALHAM

TERMINUS POINT

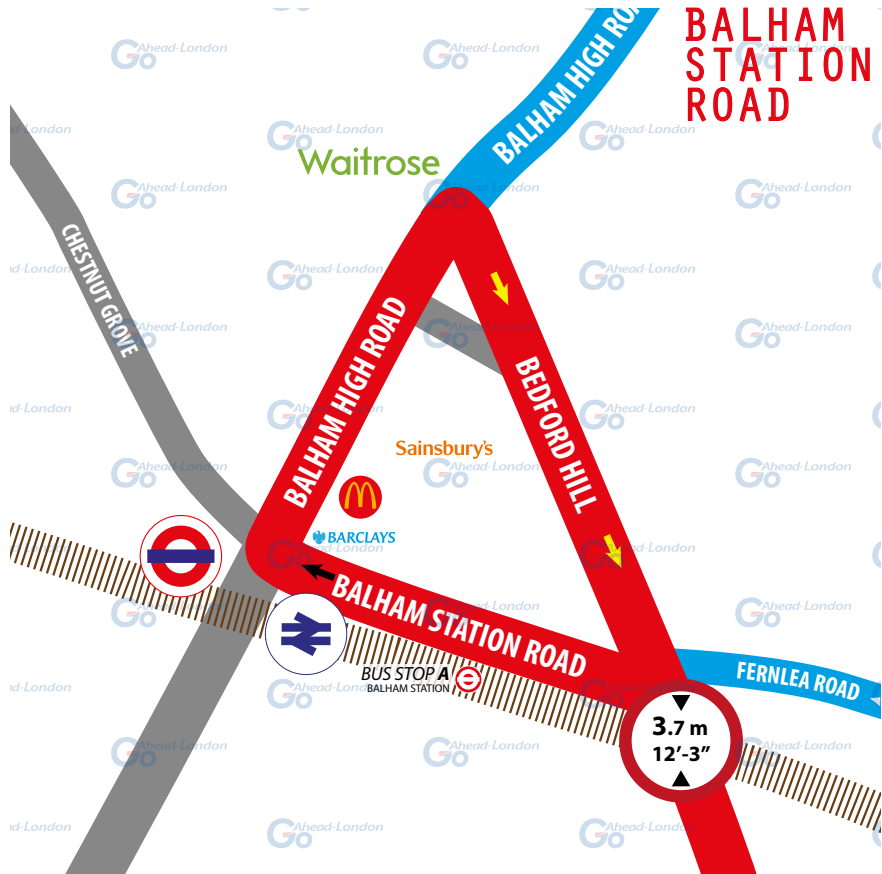
IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

From West Norwood. Proceed from Balham Station Road direct to stand. Set down on Balham Station Road at **BUS STOP A**.

Towards West Norwood. Depart to Balham Station Road. Pick up on Balham Station Road at **BUS STOP A**.

Public stand form one bus on the south side of Balham Station Road, commencing 60 metres west of Bedford Road

Blind display: **BALHAM.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CHANGEOVERS | BALHAM STATION ROAD

Balham Station Road bus stand at **BUS STOP A**.

Always check your duty card for the correct changeover point.

Always communicate in advance with iBus if you are late for any reason.

DOWNHILL TRAFFIC | KNIGHT'S HILL JUNC CHEVIOT ROAD

Junction with Cheviot Road. Fast downhill oncoming traffic. Make sure road is clear before turning right onto Cheviot Road. Check o/s mirror and ensure right hand indicator is applied.

PARKED VEHICLES | KNIGHT'S HILL NORTHBOUND

Parking especially during the evenings. Although this is a one way street, look out for pedestrians crossing the road at any point.

BUSES QUEUING | NORWOOD BUS GARAGE

Buses queuing to get into garage at run-in times. Take care when overtaking queuing buses, for pedestrians trying to cross the road

FAST MOVING TRAFFIC | HIGH STREET JUNC ERNEST AVE

Moving across lanes of fast moving traffic. After serving southbound stop at West Norwood Station, check mirrors before moving off and pulling over to right hand lane of roadway.

PEDESTRIAN CROSSING | WEST NORWOOD STATION

Pedestrian crossing at top of incline. Vehicles parked nearside. Busy at peak times. Be prepared to stop and allow pedestrians to cross.

BUSY PEDESTRIAN AREA | NORWOOD ROAD

Keep an eye for people crossing the road at any point and parked vehicles near bus stops. Good use of mirrors needed when pulling away from stops.

STEEP HILL AND SPEED BUMPS | YORK HILL

Steep hill with parked cars, especially difficult in icy conditions. Trees sited close to the roadway eastbound. Reduce speed going downhill and keep your distance when following other vehicles. Avoid rolling back when moving off from uphill stops. Watch for pedestrian activity by parked cars. Keep bus away from kerb areas to avoid contact with tree trunks.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VEHICLES TURNING | YORK HILL

York Hill junction with Royal Circus (eastbound). Vehicles turning left from Royal Circus onto York Hill. Approach with caution and be prepared to stop short of give way line to allow oncoming vehicle space to turn left.

NARROW ROAD | PYRMONT GROVE

Considerable car parking along this narrow road. Take care to look for pedestrian activity and make good use of mirrors when passing vehicles.

SHARP LEFT TURN | CANTERBURY GROVE

Junction with Chartham Grove. Very sharp left hand turn eastbound. Check for emerging traffic before turning.

NARROW ROAD | CANTERBURY GROVE

Considerable car parking along this narrow road. Take care to look for pedestrian activity and take care when passing vehicles.

SHARP LEFT TURN | LEIGHAM COURT ROAD

Junction with Canterbury Grove. Very tight left hand turn eastbound with parked cars on both sides. Make sure you judge the turn in correctly so that you can pass the parked vehicles safely.

ROAD HUMPS | VALLEY ROAD HAIL & RIDE

Speed bumps, central bollards and parking in the vicinity of Sunnyhill Primary School and Valley Road shops. Position bus to pass over speed bumps comfortably. Watch for children who may run out into the road from the school.

BLIND CORNER | VALLEY ROAD JUNC GLENELDON ROAD

(Hail & Ride). Relatively blind corner on mini- roundabout with parked vehicles sometimes blocking view and bollards to negotiate. Bells sited on the corners. Be observant at this junction and watch for fast traffic travelling along Valley Road in both directions before pulling out. Position bus to avoid the bells.

NARROW ROAD | STANTHORPE ROAD

Considerable car parking along this narrow road. Take care to look for pedestrian activity and make good use of mirrors when passing vehicles.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PARKED VEHICLES | GLENELDON ROAD

Considerable car parking along this narrow road. Give way lines at junction with Shrubbery Road. Parked cars obscure oncoming traffic on bridge. Take care to look for pedestrian activity and make good use of mirrors when passing vehicles. Be prepared to stop at 'give way' markings to allow traffic to proceed with right of way from the left.

NARROW 'LINK' ROAD | STREATHAM HIGH ROAD

Junction with Gleneldon Road. Traffic light controlled 'buses only' narrow link road indicate right to enter link lane. Headlights must be on, and watch for oncoming traffic before pulling across Streatham High Road.

TRAFFIC | MITCHAM LANE SOUTHBOUND

Pulling away from southbound stop at St Leonard's Church. Make sure good use is made of offside mirror before pulling into main traffic thoroughfare.

BLIND CORNER | TOOTING BEC GDNS BUS STOP E-BOUND

Fast moving offside traffic when moving off. Check mirror before moving off, and move over to offside lane at traffic lights.

ACCIDENT HOTSPOT | MITCHAM LN JUNC AMBLESIDE AVE

Watch for traffic that can jump the lights at times.

'S' BEND | BEDFORD HILL JUNC WITH GARRAD'S ROAD

'S' Bend with a busy junction in peak periods. Slow down to negotiate the bends.

ROAD HUMPS | BEDFORD HILL JUNC WITH HILLBURY RD

Speed cushion. Slow speed of bus right down to negotiate to save damage to the bus suspension and passenger discomfort.

LOW BRIDGE 12" 3' | BEDFORD HILL

Low brick sided bridge 12'3" high. Keep out from kerbside to pass under bridge.

TIGHT TURN AND PEDESTRIANS | BEDFORD HILL

Junction with Balham High Road. Tight right hand turn, traffic light controlled but with bollards (offside) and railings (nearside). Watch out for pedestrians. Take extreme care when turning right.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 315 | CURTAILMENT ABBREVIATIONS:

WN West Norwood, Cheviot Road **AA** Ambleside Avenue
STLEO Streatham, St. Leonard's Church **BAL** Balham

FACILITIES | THROUGHOUT THE ROUTE

- **West Norwood.** Bus Garage (Arriva).
- **Balham.** Sainsbury's on Balham High Road

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**



**CODE
GREEN**

Call your garage for non-emergency, mechanical defects, help or advise



**CODE
BLUE**

Call CentreComm for non-emergency, incident reporting or diversions



**CODE
RED**

Call CentreComm for emergency services, passenger injury or assault

We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7064 5728

Lost property for the public

020 7064 5700

Front desk allocations

020 7819 5802

Engineers

020 7819 5820

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC
APART FROM THE LOST PROPERTY NUMBER.

Emergencies

999 or 112

Metropolitan Police

020 7230 2091

www.goaheadlondon.com

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